

## TECO DIAGNOSTICS



Certificate No. FM56440

1268 N. Lakeview Ave., Anaheim, CA 92807, U.S.A.  
Phone: (714) 693-7788 Toll Free: 1-800-222-9880  
Fax: (714) 693-3838  
[www.tecodiag.com](http://www.tecodiag.com) Email: [tecodiag@tecodiag.com](mailto:tecodiag@tecodiag.com)

November 3, 2003

Q & IE Consulting, E.D., CQE  
321 Rathbourne  
Bahman Pouranpir,  
Irvine, CA 92620

Dear Bahman,

On the behalf of all of us at Teco Diagnostic, I want to admire you for the job well done for our ISO 13485:2003 transition project.

Even though we started this project more than a year ago with another consultant but you were able to finish more than the 75% remaining of the job in less than 3 months. You helped us not only in the transition but also in revising and organizing our documentation to a much better format.

I commend you for your ability to work with all of my people at Teco Diagnostic. This is a very precious talent that you have. My people were happy and feel confident working with you and they learn a lot from you not only about ISO also other accepts of quality and productivity improvements.

We look forward to having you to help us in our continual improvement and ISO support projects in future.

Sincerely,

Dr. K.C. Chen  
President