



HYCOR BIOMEDICAL INC.
7272 Chapman Avenue
Garden Grove, California 92841
714.440.2000 FAX: 714-895-6920

June 1, 1999

Mr. Jerry Gross, Vice President of Operations
California Manufacturing Technology Center
13430 Hawthorne Boulevard
Hawthorne, CA 90250-5806

Dear Mr. Gross:

I would like to commend Bahman Pouranpir on a job well done.

Upon contracting with California Manufacturing Technology Center (CMTC) in mid January of this year, the challenge at hand was that of improving production yields of our KOVA Slide 10 product. The manufacturing process is plastic injection molding and as such, it is complex requiring much detail and expertise.

At the start, my impression was that the project would be ominous and lengthy. Bahman put me at ease as he explained that the method to be used would be one already established. With his guidance we were able to complete the project with much success. Our production yield increased from 180 to 240 boxes per day.

What impressed me of Bahman, was his ability to interface with our people as he seeked information from them in order to formulate a model for our problem. Also worthy of mention is the fact that in the selection of molding parameters for the analysis, we had to conduct experiments several times. Bahman was patient and professional throughout this project and helped us to gain meaningful insight of our process and operations.

Looking back at what we have accomplished here at Hycor, I can only conclude that, Bahman's knowledge and experience on applying Design Of Experiments (DOE) is really what made the difference in seeing the project through successfully.

I believe the assistance that we have received from your organization through your professional consultants will make CMTC one of our major consulting firms for our future projects here at Hycor Biomedical, Inc.

Sincerely,


Joseph G. Figueroa
Manufacturing Manager

CC: Bahman Pouranpir – Sr. Consultant, CMTC